



S-RM List of Sub-processors

Sub-processors for all of S-RM's services

Sub-processor	Description	Activity	Privacy Policy
Microsoft Corporation	A collaborative platform that integrates with Microsoft Office, allowing teams to share files, collaborate on documents, and manage workflows (including Microsoft Copilot).	Infrastructure & Data Hosting	Microsoft Privacy Statement
Microsoft Azure	A cloud computing platform that provides a range of services including computing power, storage options, networking solutions, and more. It supports various deployment models such as IaaS (Infrastructure as a Service), PaaS (Platform as a Service), and SaaS (Software as a Service).	Infrastructure & Data Hosting	Microsoft Azure Privacy Statement
Salesforce	A customer relationship management (CRM) platform that helps businesses manage customer interactions and data through various tools like sales automation, marketing automation, customer service management, and analytics.	CRM	Salesforce Privacy Policy
Cloudally	A cloud security and compliance platform that helps organizations manage their cloud infrastructure by providing visibility into cloud usage, security risks assessment, compliance checks against regulatory standards like GDPR or HIPAA.	Infrastructure & Data Hosting	Cloudally Privacy Policy
Amazon Web Services (AWS)	A comprehensive suite of cloud computing services offered by Amazon including computing power (EC2), storage solutions (S3), databases (RDS), analytics services (Redshift), machine learning capabilities (SageMaker), etc., supporting both individual developers and enterprises alike.	Infrastructure & Data Hosting	AWS Privacy Notice
FreshService	An IT service management (ITSM) software designed to help organizations manage their IT operations more efficiently through features like incident management, problem management, change management, asset management among others. Also	Service Management Solution	FreshService Privacy Policy

	used to hold MDR case records, incident tickets and investigation notes.		
OneTrust	A comprehensive platform offering solutions related to data privacy compliance including GDPR/CCPA/HIPAA compliance tools; it helps organizations manage their data protection policies/consent management/audits/notifications etc.	Infrastructure & Data Hosting	OneTrust Privacy Policy
OpenAI API	AI API for data processing and automation	Translation / transcription service	Privacy policy OpenAI
Postmark / Active Campaign	E-mail delivery service used for sending out notifications	Email delivery service	https://postmarkapp.com/privacy-policy
Hubspot	Customer Relationship Management platform used to assist with marketing, sales and other customer service related actions.	CRM	https://legal.hubspot.com/privacy-policy
Additional technology infrastructure providers	Such companies provide us with technology infrastructure such as data hosting and hosting of back-up data, communications support, and other software to support back-end business operations.	Infrastructure & Data Hosting	
News aggregators, specialist databases, social media platforms	Such companies provide us with data and services which we use as part of our provision of services to our clients	For the provision of services to clients	
Any member of the S-RM Group	Members of the S-RM Group may also act as sub-processors for each other	For the provision of services to clients	https://www.s-rminform.com/privacy

Additional Sub-processors for S-RM's Corporate Intelligence Services

Sub-processor	Description	Activity	Privacy Policy
Logikull	A document management system used to manage electronic documents and records securely. It provides features like document review, e-discovery tools, and compliance management.	Infrastructure & Data Hosting	Logikull Privacy Policy
Xapien	Xapien is a due-diligence platform which produces AI-enabled due diligence reports.	Provision of services to Perspecta clients	https://xapien.com/privacy/



Subcontractors used for source enquiries	Subcontractors are engaged across multiple jurisdictions to conduct source enquiries and intelligence gathering services on our behalf, as part of our provision of services to Clients.	For the provision of services to clients	
SendSafely	A secure file transfer service that ensures sensitive data is transmitted securely over the internet using end-to-end encryption methods. It's often used for GDPR compliance or other regulatory requirements where data protection is critical.	Encrypted File Transfer	https://explore.sendsafely.com/privacy/

Additional Sub-processors for S-RM's Cyber Security Services

Sub-processor	Description	Activity	Privacy Policy
Click up	Click Up is a project management tool used to increase efficiencies for incident response engagements.	Project Management	https://clickup.com/terms/privacy
SentinelOne	SentinelOne is a cybersecurity platform that is deployed to clients systems where we provide incident response services. It is also an endpoint detection and response (EDR) platform used to deliver Polus MDR services, including collection of endpoint security telemetry, threat detection and response actions. Where provided by S-RM under MSSP terms, data is hosted in the EU (Frankfurt, Germany).	Provision of services to clients	SentinelOne Privacy Policy
Torq	Security automation (SOAR) platform used to automate the triage, enrichment and response workflows within Polus MDR services. Data is hosted in the EU (Frankfurt, Germany).	Provision of services to clients	https://torq.io/privacy/
Tenzir	Security automation (SOAR) platform used to automate the triage, enrichment and response workflows within Polus MDR services. Data is hosted in the EU (Frankfurt, Germany).	Provision of services to clients	Tenzir Privacy Statement

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